



*Putting Waste Management in Motion*



## It's time to make your move

Choosing a company to manage your waste is a vital decision. Not only do you need a service that's professional, affordable and environmentally responsible but you also require a solution that takes care of everything from collection to disposal. At HIPPOWASTE™, we provide a bespoke and reliable waste management solution that helps you reduce costs, save time, deliver to your customer's needs and meet your responsibilities.

## Reliable service at every step

Your waste management solution comes complete with the dedicated support of a customer service team. Every team member is committed to ensuring you experience a reliable service that's prompt, professional and problem-free.

- **Providing a service you can trust** – we'll arrive within the agreed dates and times, to an agreed service level, collecting your waste without distracting you from your business.
- **Setting up your account** – our team will create a bespoke service level and pricing structure that matches your exact needs.
- **Ensuring your satisfaction** – every six months, we'll review your account to check you're happy with our service and make any necessary adjustments.
- **Complementing your professionalism** – our dedication to service, prompt collections, uniformed and trained drivers, and branded vehicles will leave your customers with a lasting positive impression of your business. We can also provide your customers with a guide explaining our service and letting them know when we'll collect their waste; we know that managing their expectations is key in protecting your reputation.

## Affordable from start to finish

- **Making waste management more affordable** – as a national waste management company, we have the size, strength and flexibility to provide you with a competitively priced solution.
- **Improving the efficiency of your workforce** – your staff simply place waste in bags ready for our drivers to collect. This means they only need to handle the waste once.
- **Saving valuable space and time** – you'll receive flat-packed bags ready for use. Unlike skips, the bags' flexible material accommodates waste without void space. Additionally, there's no need to wait for a provider to empty a skip; just fill another bag.

## Meeting your responsibilities

Today's businesses have a duty of care to meet environmental obligations and corporate social responsibilities. Your individual solution will help you demonstrate your positive working practices, avoid E.A. fines and enhance customer perceptions of your company.

- **Tracking your waste** – while some waste contractors base reporting on broad waste transfer station performance, we track the individual waste streams collected in each of your bags and can provide an audit trail with details of their destination.
- **Diverting waste from landfill** – we're committed to recycling. Typically, our business-to-business services divert over 90% of waste from landfill.
- **Recycling your bags** – every bag can be recycled after use into other polypropylene products.

**1 OPEN**  
Unlike a skip, the HIPPOBAG™ doesn't take up space before you need it. The flat-packed bags can be kept in the van or stored on site, ready to be used when and where you need them.



**2 FILL**  
Simply fill the bag up, and then contact us to arrange the collection. You don't even have to be there, you can trust us to look after your end customers.



**3 GONE**  
Our fleet of purpose-designed vehicles and trained drivers will pick up your bags within a pre-arranged service level agreement, for disposal in the most environmentally friendly way we can.



## Is HIPPOWASTE the right move for me?

Whatever your role, choose HIPPOWASTE as your waste management partner and you will enjoy the following benefits:



### SITE MANAGERS

- **Reliable** – we're committed to collecting your waste on time; we deliver on the promises we make to our customers.
- **Professional** – our drivers are H&S trained, uniformed, and directly employed; we have ultimate control over the service provided, and take responsibility for delivering it.



### PROJECT MANAGERS

- **Affordable** – we know your waste budgets are tight; the HIPPOBAG solution is competitively priced against any 4-yard skip offering in the country, and we sharpen our pencil further if you can give us more volume. Pricing and services are tailored to your specific needs, and reporting against your budget is standard.
- **Accountable** – waste reporting gives you clear data on diversion from landfill and environmental performance. We typically achieve 90% plus.



### BUYERS AND PROCUREMENT PROFESSIONALS

- **Inexpensive** – group-level pricing will allow your company to take advantage of significant volume discounts.
- **Dependable** – we will collect your waste within our agreed service level; in fact we pride ourselves in beating our SLA's.
- **Reputable** – we work with national brands from a variety of sectors: Wates, Möben, Dolphin, Cardy, Rok, Apollo, Eagaheat, Mansell, and Morgan Sindall to name but a few. Our reputation for efficient professional service precedes us.
- **Responsible** – we take our Duty of Care seriously; your waste is disposed of ethically, and we can report detailed environmental performance data back to you for your own audit trail purposes.



### INSTALLATIONS MANAGERS

- **Efficient** – our bags have been designed with heating, kitchen, and bathroom installations in mind. The majority of installations (78% of kitchens, 63% of kitchens, and 100% of heating installs) require just a single HIPPOBAG, and that means your cost per job is low. If you're budgeting for more than an average of 5 yards of waste, you're probably paying too much.
- **Trusted** - customer satisfaction is your key driver; we will work with you to deliver the service your customers expect, and manage their expectations of when their waste will be collected. Our 'Net Promoter Score' is consistently above 80% and householders repeatedly tell us they would recommend us to their family and friends.



### FITTERS AND TRADESMEN

- **Effective** – we know time is money; our flat-packed bags can be stored in your van ready for immediate use. Don't wait around for a skip, simply load your HIPPOBAG and we'll collect when you're done.

## HIPPOBAG – What's in it for me?

As part of your solution, you will receive bags for collecting waste. The HIPPOBAG is an attractive alternative to waste skips.

- **Flexible** – the bags come in three sizes: MIDIBAG (1 cubic yard), MEGABAG (1.5 cubic yards) and MIGHTYBAG (4.5 cubic yards)
- **Strong** – a MIDIBAG will hold 1 tonne of waste, a MEGABAG or MIGHTYBAG can hold up to 1.5 tonnes.
- **Convenient** – the bags are stored flat packed, ready to use when needed.
- **Recyclable** – every bag can be recycled.

## It's your move

Appoint HIPPOWASTE as your waste management partner and you will gain a service that saves you time and money, improves customer perceptions, and enhances your environmental performance.

**To find out more about why it's time to make your move, call 0870 880 2430 or visit [www.hippowaste.co.uk](http://www.hippowaste.co.uk)**

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