



QUALITY POLICY

Waste Management Systems Limited provides a domestic commercial and industrial waste disposal service and recognises its responsibility to its customers to understand their requirements and provide a service that meets those requirements to ensure customer satisfaction at a satisfactory overall cost.

The company recognises that management review is fundamental in achieving customer satisfaction. Therefore this policy together with the establishing of quality objectives and the results of audits and other performance metrics are reviewed by senior management at regular intervals and corrective action taken wherever the need arises.

It is a requirement of Waste Management Systems Limited that all staff familiarise themselves and comply at all times with the Quality Policy, the contents of the Quality and Environmental Manual and the processes contained within the Level 2 documentation.

Waste Management Systems Limited is committed to the requirements contained within ISO 9001:2008 and will continually seek to improve the effectiveness of the Quality Management System.

Richard Scarrott
Chief Operating Officer
February 2010